

Greater Lawrence Area Restoration Program – 'House Ready' Plan

October 5, 2018



Columbia Gas®



PATH TO SERVICE RESTORATION

GENERAL OVERVIEW



MAKING YOUR HOME OR BUSINESS "GAS READY"

Main Line Replacement

The main gas line that brings gas into the area has been replaced on your street.

Service Line Replacement

The line connecting your home or business to the main line has been replaced.

Meter Installation

The gas meter that measures gas and regulates flow into your home or business has been installed.



MAKING YOUR HOME OR BUSINESS "HOUSE READY"

Assessment

A team will visit your home or business to assess your natural gas appliances and piping and review options.

Repairs and Installation

Upon completion of repairs, we will test natural gas lines for safety, install appliances and you will receive warranty information.

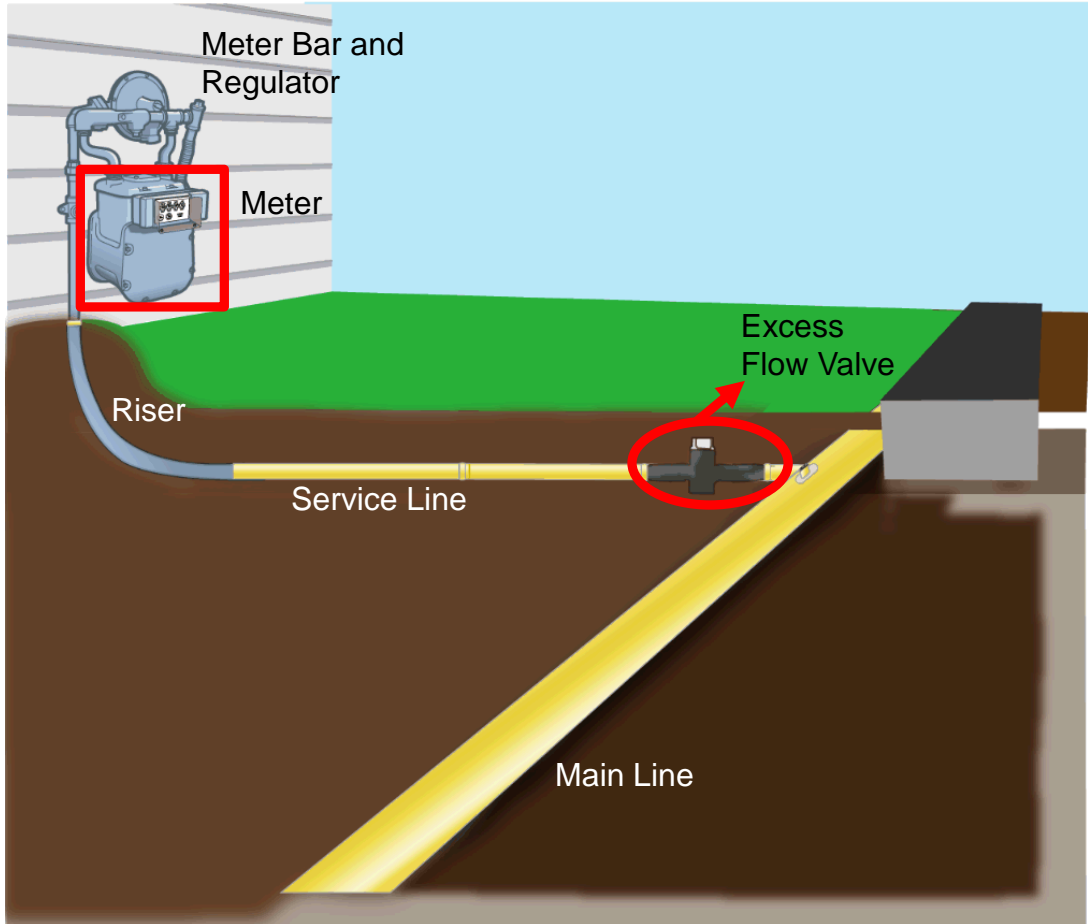


NATURAL GAS SERVICE RELIGHT

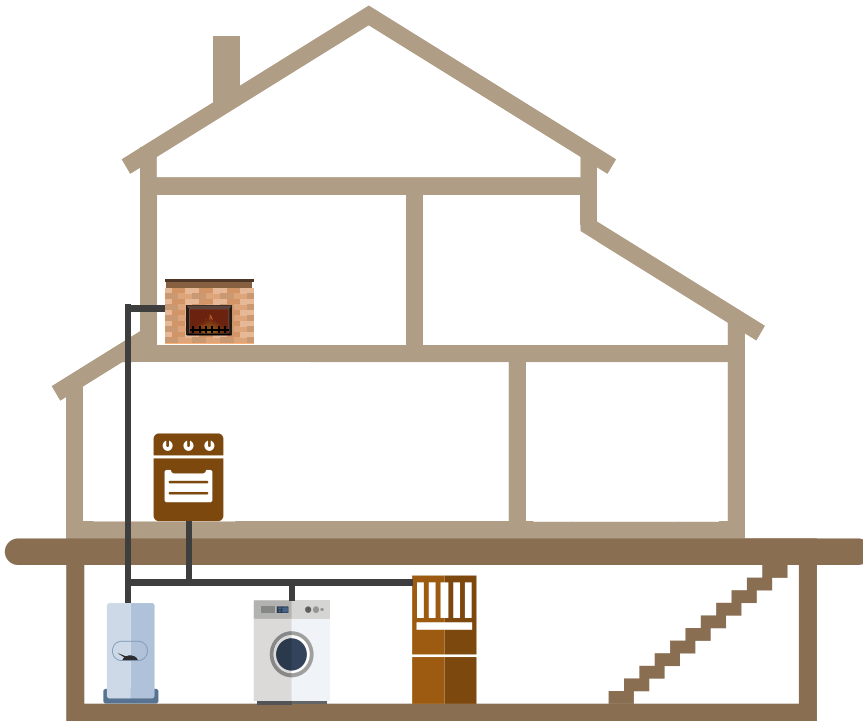
To restore natural gas service to your home or business, **all work inside and outside must be completed.**

Once Gas Ready and House Ready, a Columbia Gas representative will visit your home or business, perform final safety checks and restore your natural gas service.

'Gas Ready' = Outside Work by Construction Team

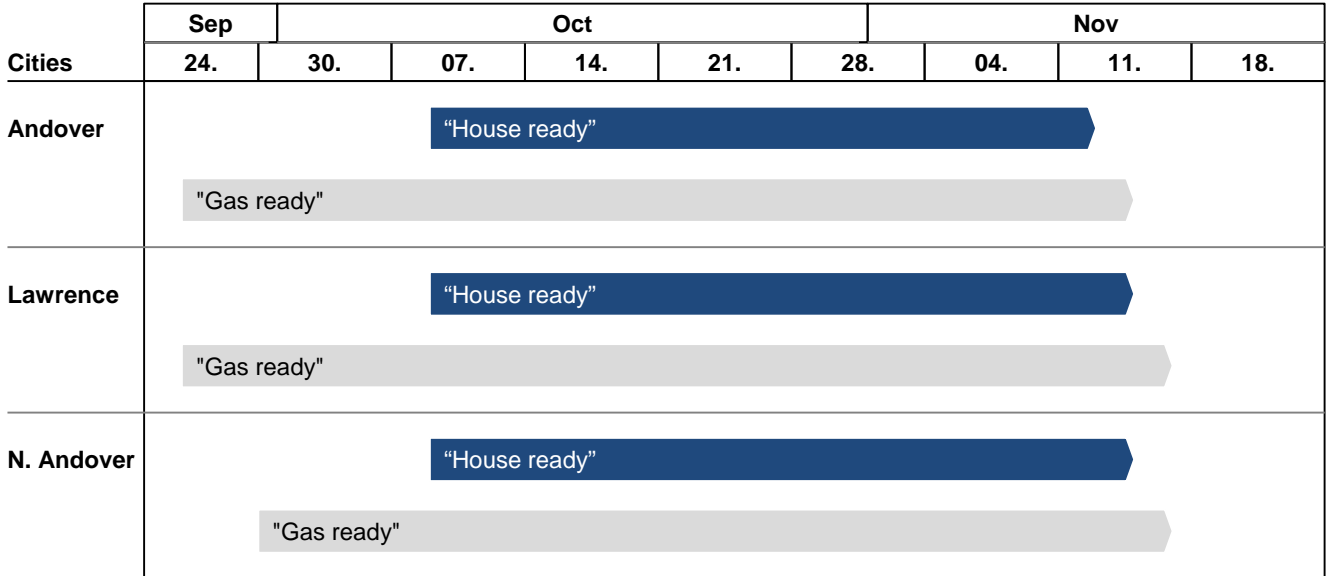


'House Ready' = Inside Work by Installation Teams

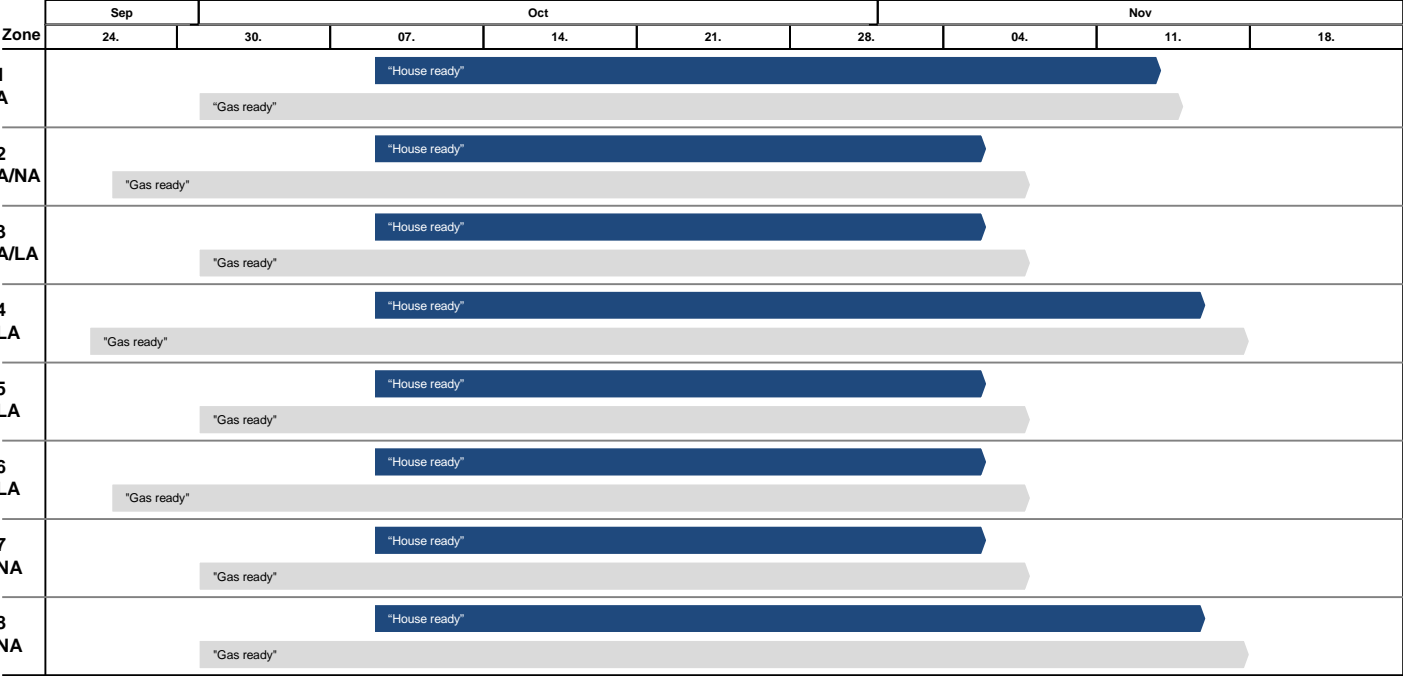


Work inside your home or business is completed, safety checked and available to relight.

Projected 'Gas Ready' and 'House Ready' Schedule



Projected 'Gas Ready' and 'House Ready' Schedule by Zone and Town



A – Andover

LA – Lawrence

NA – North Andover

The 'House Ready' Process: Steps Completed by Columbia Gas and Contract Partners

Assess and Install Activities

- Assess your natural gas appliances and piping
- Review and select appliance options
- Disconnect and remove damaged appliances; repair or replace in-home gas lines; connect new appliances to make the home 'Gas Ready'